Ask the Library was added to MyChart Messages in September 2020.

Examples of messages we receive:
- Side effects questions
- Appointment information
- Specific case queries needing clinicians’ attention
- Test results explained
- Treatment information
- COVID-19 testing options
- Nutrition information

Ongoing efforts:
- Educate patients to use Ask the Library for general information only
- Inform patients how The Learning Center can help them
- Encourage MDA staff to refer patients to Ask the Library and The Learning Center